

**NOTICE: CURLIN® Spare Parts Supply****Dear Valued Customer,**

Moog Medical is currently experiencing supply chain disruptions attributed to global supply shortages across many industries, including the Medical Device industry. Moog team members are in daily communication with our supplier partners, working to reduce the impact of these shortages by seeking alternative materials, alternative suppliers, expediting parts via air shipments and through many other actions.

This notice is to inform you of expected shortages on spare parts for CURLIN products that you may source for your business operations. Moog Medical was notified recently of significant delays in deliveries. Several of these delays are expected to extend out approximately 4 to 6 months beyond normal lead times.

The primary shortages are associated with the global supply interruption for resins, base plastic materials, and electronic components. Alternative sources are either not available or, where Moog has secured alternative sources, the extensive testing and validations required in our regulated environment requires similar time frames to complete.

These supply chain disruptions will primarily impact CURLIN spare part availability. See below the parts affected and lead time estimates from the date of this memo until Moog expects to receive more supply:

- Rear Cases (340-1003) – 4 months
- Front Cases (62381) – 4 months
- BT2 Battery (C12-02001) – 4 months
- Lens LCD (360-0016) – 1 to 2 months
- Keypad overlay (360-2009) – 1 to 2 months
- Keypad switch (350-2011) – 3 to 4 months

Please note that the supply chain is very fluid at this time, and the lead time estimates above may be shortened or extended depending on supply, labor, and transit of each of our vendors. Additionally, other spare parts of lesser significance may be impacted.

Supply interruptions impact us all. Moog is committed to share information with our customers and continues to work hard to minimize and alleviate disruptions to your business, and most importantly, to patient care.

If you have questions about CURLIN spare part supply, please contact your Moog CURLIN Representative or call our Customer Service Team at 800-970-2337.

**Sincerely,****Alex Merrill****Sr. Product Manager, Infusion**

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